CASE STUDIES

Crew Welfare Solution
Cost-effective & reliable connectivity for offshore crews

subsea 7

Subsea 7 is a leading global contractor in seabed-to-surface engineering, construction and services to the offshore energy industry. The organization required a fully managed VSAT system, custom designed to support crew communications for its globally dispersed vessels.

Requirements
- High speed broadband crew internet separate from corporate network
- Compact equipment that can easily be shipped and installed onboard
- High-availability connectivity for crew to purchase internet access on their personal devices
- Ability for service to be available globally, wherever vessels operate

ITC Global Crew Welfare Solution
- Fully managed 24x7 'Hotel style' internet access on each ship
- Dedicated crew network on separate stabilized antenna offers backup to corporate network
- Customized tailored page for all users accessing the system with company branding
- Flexible and secure billing platform to pay for crew Internet access (timed, per MB, etc.)
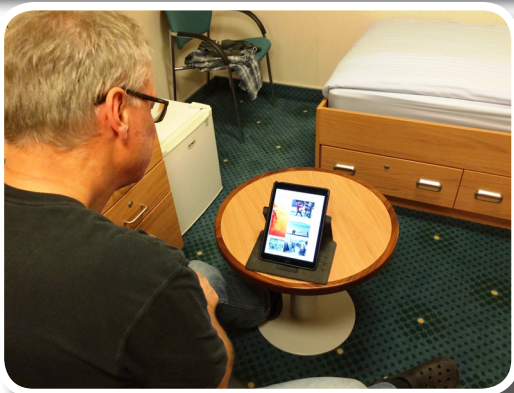
Outcome
- Dedicated separate system provides crew with reliable wireless access and eliminates the frustrations of competing network priorities
- Allows crew to browse the Internet, send emails and keep in touch with family and friends over social media networks
- System successfully managing more than 1,100 individual user accounts

ITC Global
A Panasonic Company

Reliable Wireless Access for
Voice, Internet & Content Streaming

Global High-speed Access For:

- Skype
- Email
- Social media
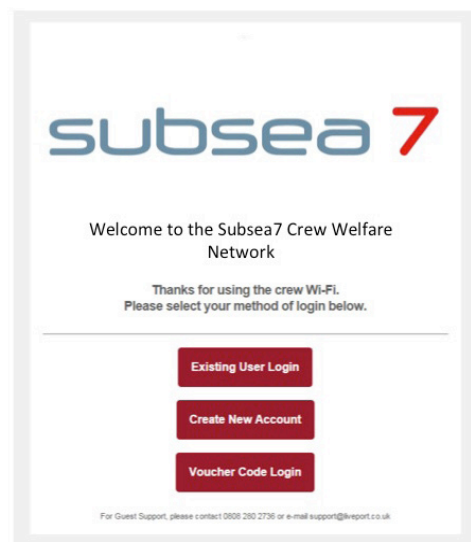- News & Entertainment

- FaceTime
- Online banking
- E-learning

*Quick and easy sign-up and access via iPad, iPhone,
Android device or laptop.*

Customer Portal Features:

- User friendly and reliable self-service system
- 24/7 Technical support
- Bandwidth Management per User
- Subscriber Account management
- Monthly reporting capabilities
- Web content filtering options

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Welcome to the Subsea7 Crew Welfare Network

Thanks for using the crew Wi-Fi.
Please select your method of login below.

Existing User Login

Create New Account

Voucher Code Login

For Guest Support, please contact 0808 280 2736 or e-mail support@liveport.co.uk

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