

# CASE STUDIES

## Crew Welfare Solution

*Cost-Effective and Reliable Connectivity for Offshore Crews*



### subsea 7

Subsea 7 is a leading global contractor in seabed-to-surface engineering, construction and services to the offshore energy industry. The organization required a fully managed VSAT system, custom designed to support crew communications for its globally dispersed vessels.

#### Requirements

- High-speed broadband internet for crew, separate from corporate network
- Compact equipment that can easily be shipped and installed onboard
- High-availability connectivity for crew to purchase internet access on their personal devices
- Ability for service to be available globally wherever vessels operate

#### Solution

- Fully managed, 24x7 'hotel-style' internet access on each ship
- Dedicated crew network via separate stabilized antenna offers backup to corporate network
- Customized page with company branding for all users accessing the system
- Flexible and secure billing platform for crew internet access (timed or per MB)

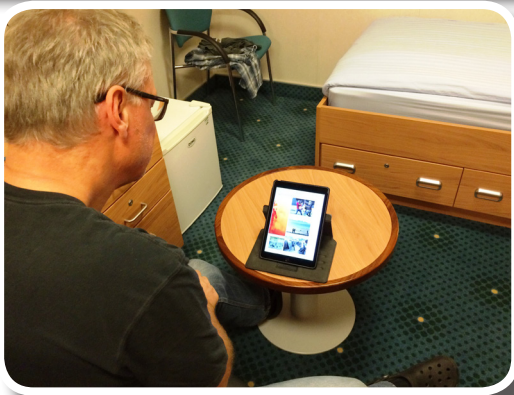
#### Outcome

- Dedicated, separate network system provides crew with reliable wireless access and eliminates the frustrations of competing network priorities
- Allows crew to browse the internet, send emails and keep in touch with family and friends via social media access
- System successfully managing more than 1,100 individual user accounts

# Reliable Wireless Access for Voice, Internet & Content Streaming

## Global High-Speed Access For:

- Skype
- Email
- Social Media
- News & Entertainment
- FaceTime
- Online Banking
- E-learning

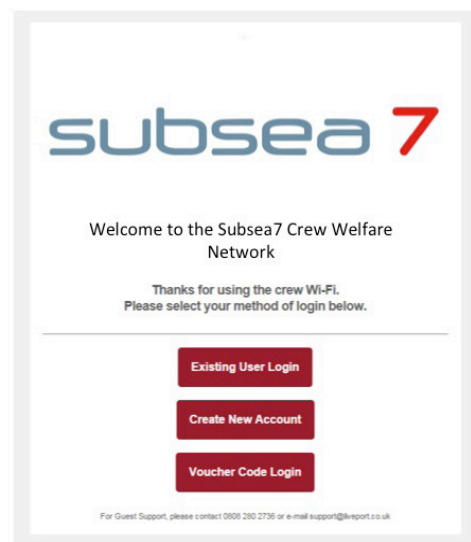


Quick and easy sign-up and access via iPad, iPhone, Android device or laptop



## Customer Portal Features:

- User-friendly and reliable self-service system
- 24x7 technical support
- Bandwidth management per user
- Subscriber account management
- Monthly reporting capabilities
- Web content filtering options



To learn more about ITC Global, visit [www.itcglobal.com](http://www.itcglobal.com) or email us at [sales@itcglobal.com](mailto:sales@itcglobal.com).

**ITC Global**  
A Panasonic Company